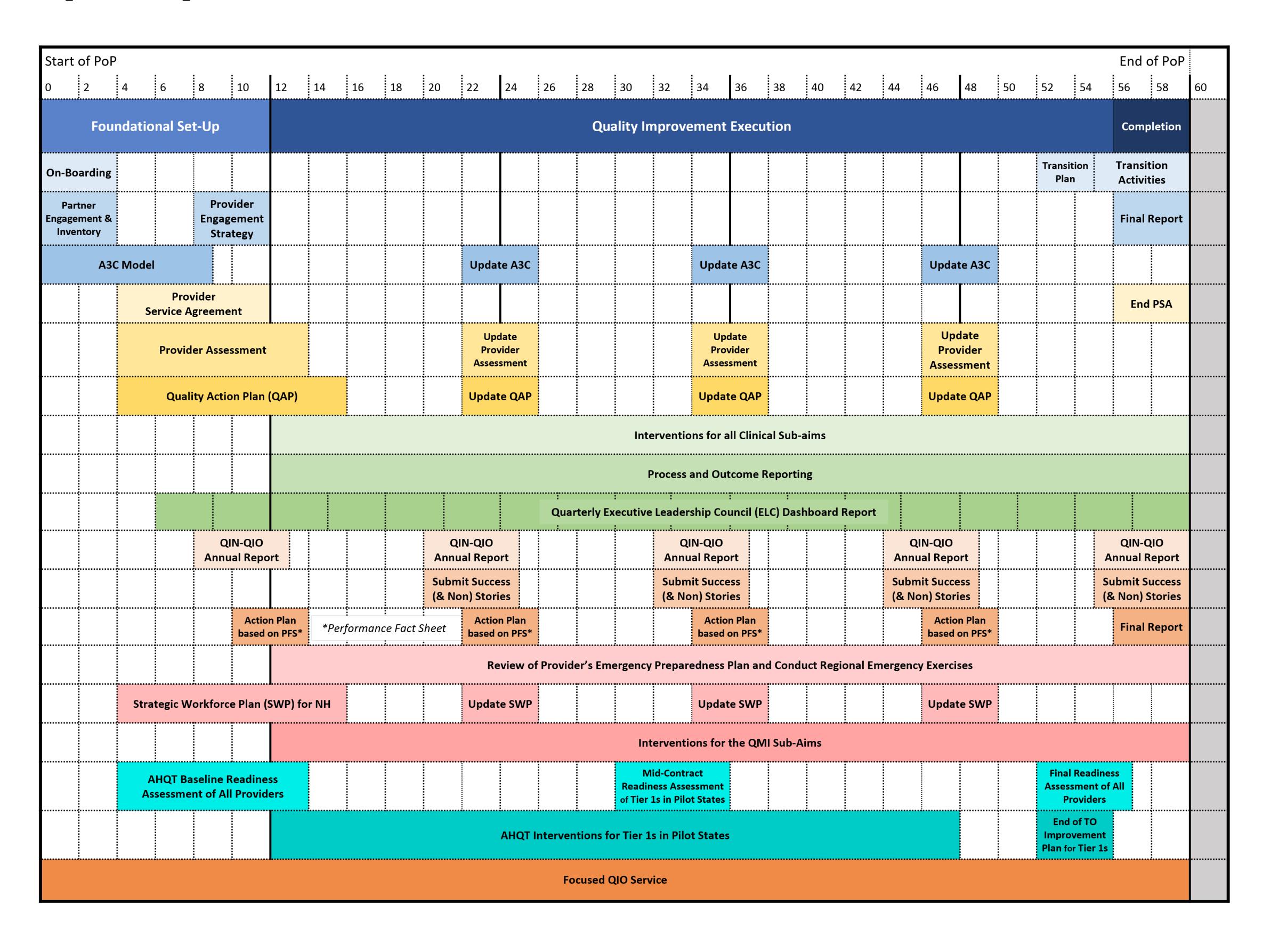
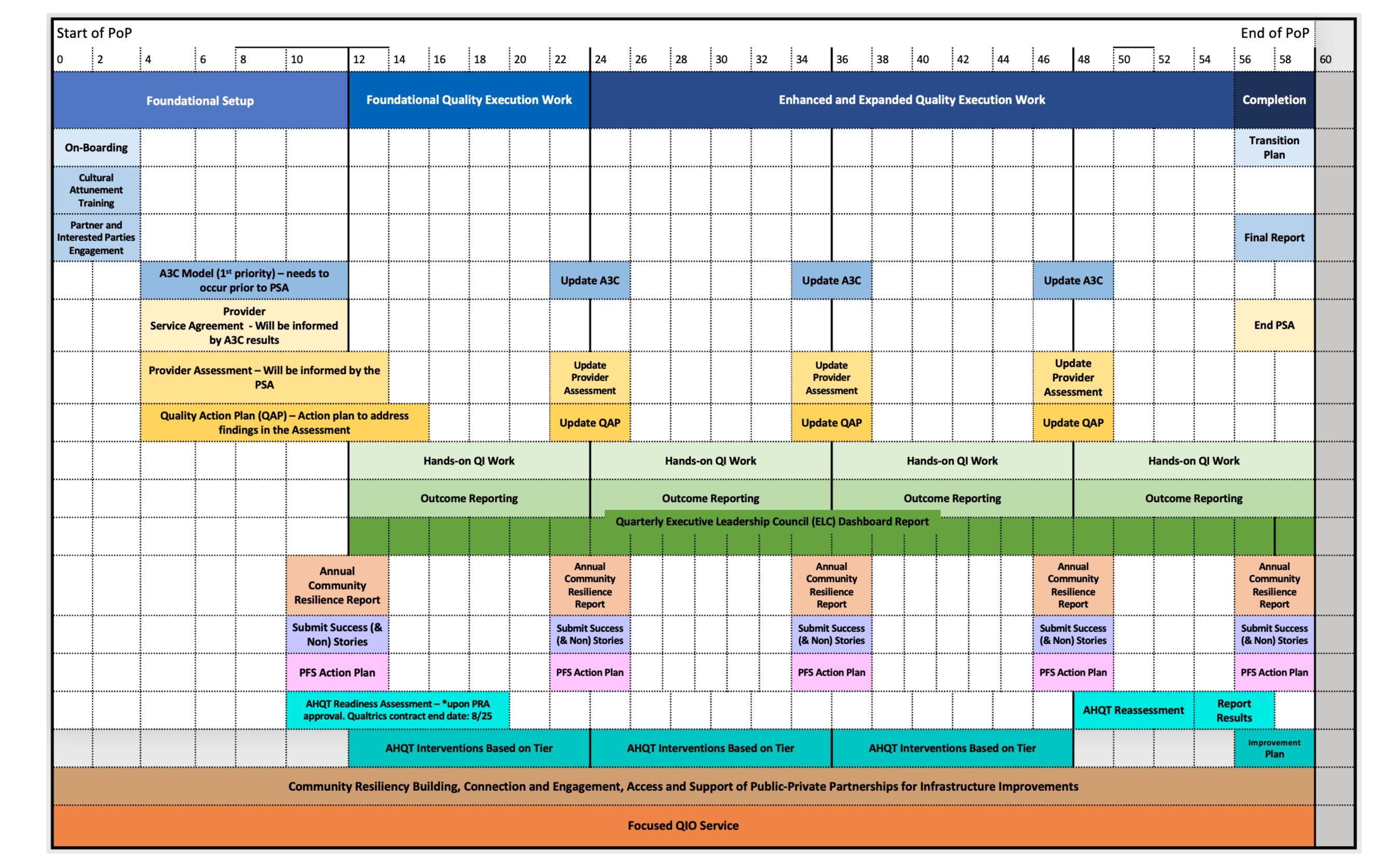
CMS "Journey" Maps

QIN-QI

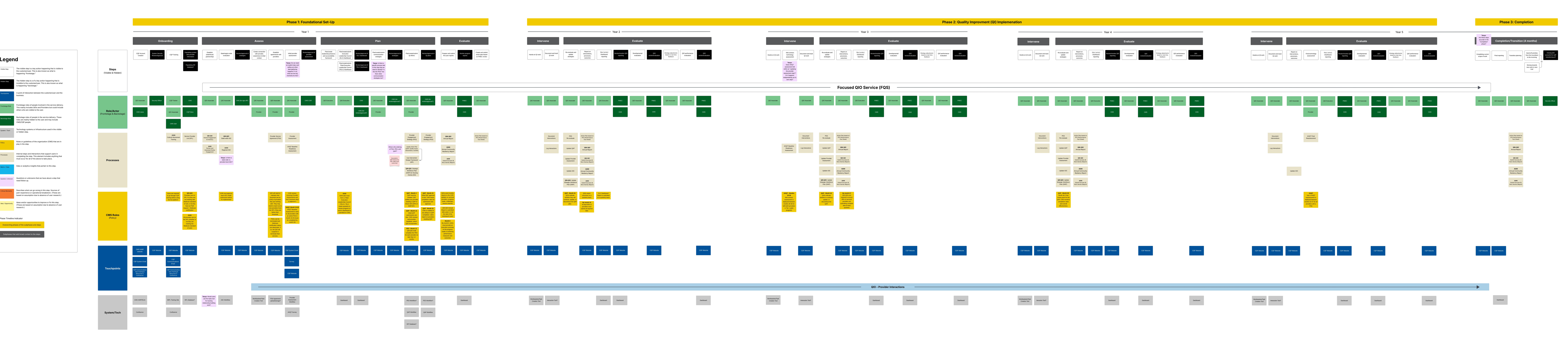
AIAN





[DRAFT] CMS QIN-QIO Platform (CQP) Service Experience Map

A high-level representation of CQP's current service delivery experience.



Questions or Unknowns / Notes / Critical Moments / Idea or Opportunit

For Josh: What tech is being used

What are these